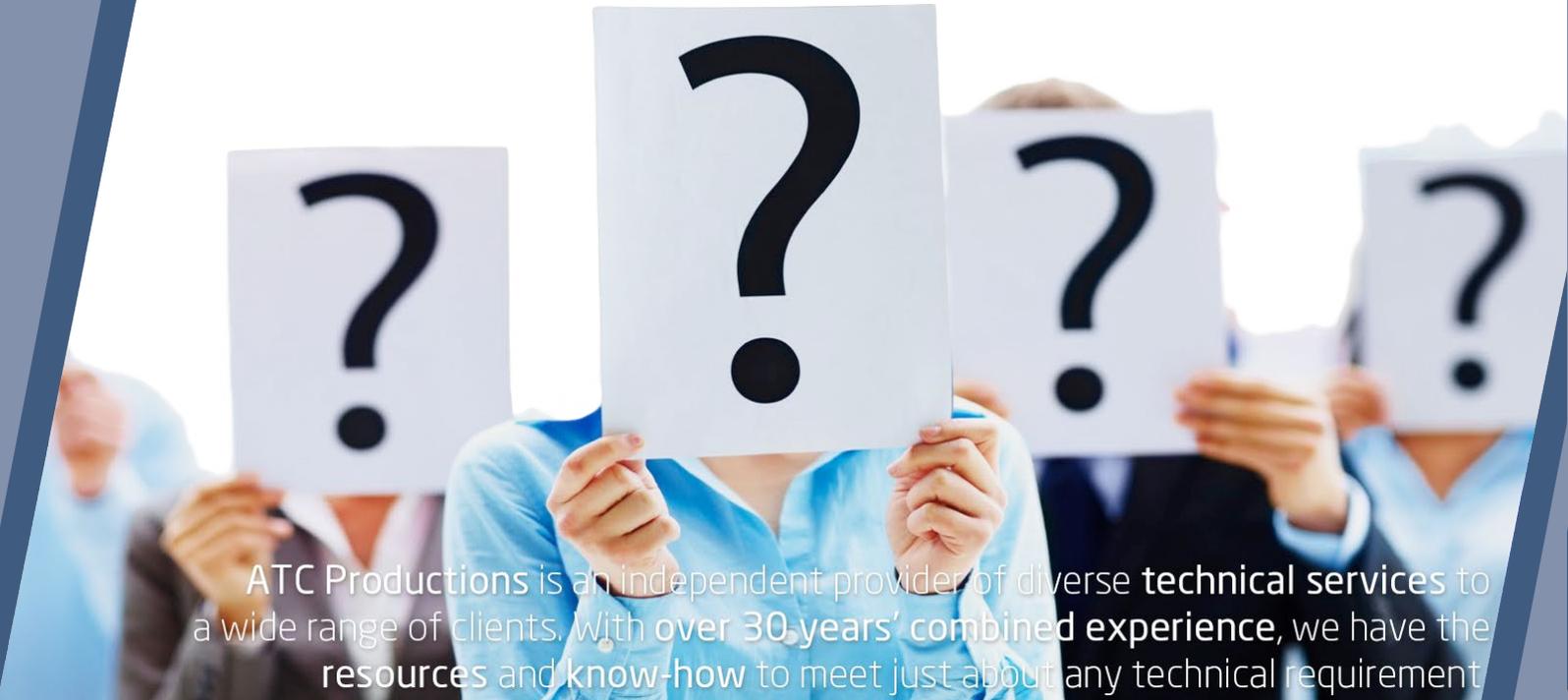


A modern, single-story house with a grey garage door and a white mailbox. The house is illuminated with warm lights, and the sky is a mix of blue and orange. The foreground is a green lawn with a concrete curb.

# ATC

## PRODUCTIONS

Owners Corporation Software Systems



ATC Productions is an independent provider of diverse **technical services** to a wide range of clients. With over 30 years' combined **experience**, we have the **resources** and know-how to meet just about any technical requirement

Australian businesses need software systems that not only meet their specifications, but are reliable and simple to operate. ATC Productions employs only the highest quality software development professionals to ensure that you get the right result every time.

Through the use of innovative methods, the latest technologies, and a can-do attitude, we deliver exceptional value to our clients, and exceed the expectations of both industry stalwarts and newcomers. And importantly, we put highly customised software systems within financial reach.

We are trusted by some of the most demanding and high-profile businesses in the country including television broadcasters, national sporting leagues, international touring companies, accounting firms, Councils, and multi-national corporates.

You could be forgiven for thinking that with such large customers we might have forgotten about the little guy, but we're proud to say that's not the case. We look after the needs of small and medium businesses, Owners Corporations, sporting clubs, arts organisations and not-for-profits every day. In fact, we're so committed to looking after the 'little guy' that we dedicate 25% of our annual turnover to helping not-for-profit organisations.

Whether your needs are complex or simple ATC Productions can help you find an end-to-end solution that will fulfil your needs both today, and into the future.

## Services for Owners Corporations

ATC Productions provides a specialised set of services to Owners Corporations backed by our years of experience in the industry. We work closely with Committees, Owners Corporation employees, and Owners Corporation managers to tailor solutions to speed workflow, meet compliance challenges, handle growth, and reduce overall expenditure.

Our extensive knowledge of the Owners Corporation Act (2006) uniquely positions us to offer services that specifically target the needs and challenges of the industry, including;

- IT support
- Web hosting and development
- Community intranets
- IP telephony
- Breach management
- Document management
- Correspondence management

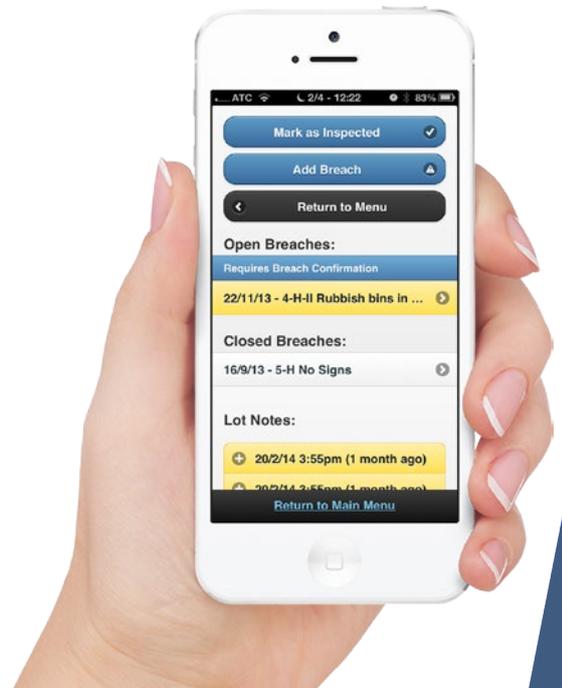
Our solutions come tried-and-tested 'in the field' through our relationships with a number of Owners Corporations which allow us to field-test products before going to market. This unique approach ensures that the solution you pay for has stood up to the rigors of every-day use in real-life conditions and gives you the confidence to know that you are meeting industry best-practice in your daily operations.

Don't endure ill-fitting, labour-intensive systems any longer; we have the technical solutions to bring your OC firmly into the 21<sup>st</sup> century!

# get serious about breaches

“ Since getting Omniscia our compliance rate has soared leaving our staff more time to help residents. The estate has never looked so good! ”

- Committee Member, Alamanda Owners Corporation



# Omniscia

## breach management system

It's fair to say that breaches are never a favourite subject for anyone in an Owners Corporation; residents fear getting them, OC staff dread doing them, and OC managers spend more time discussing them than any other operational aspect of the Owners Corporation.

For most estates breach management grows organically; the staff walk the estate street-by-street entering breach details into generic note recording systems such as Evernote or OneNote, and then enter those details back at the office into a master Excel spreadsheet which is then periodically sent to the OC Manager. And for a while at least, everything works great.

But then the estate grows; the note recording system begins to struggle with the volume of data, the staff spend more and more time entering data into the master spreadsheet, large data files are manually sent to and from the OC manager to deal with enquiries, and then the mistakes begin.

Omniscia really is a game-changer for OCs. It increases accuracy, and reduces time spent saving your residents money.

-  Minimize staffing **costs**
-  Reduce **mistakes**
-  Gain **metrics**
-  Stop **double-handling**
-  Access from **anywhere**

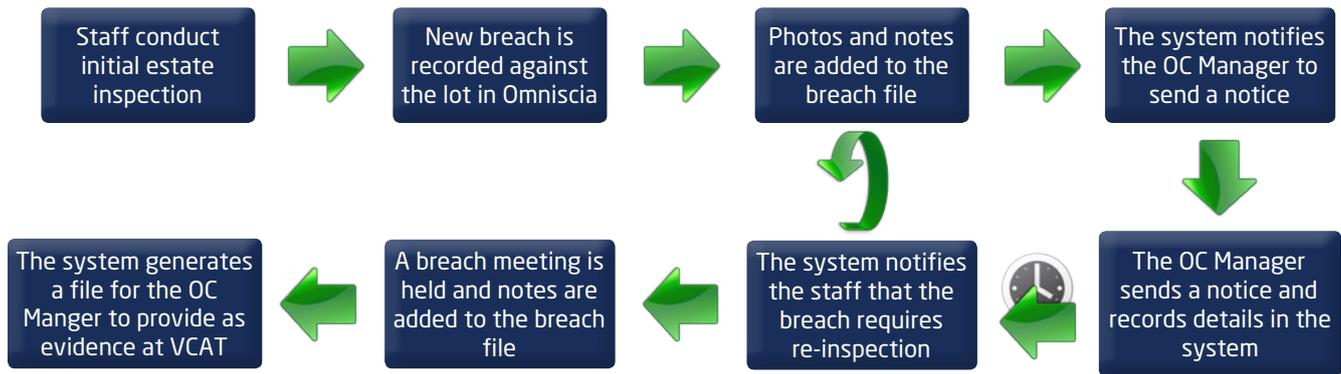


cloud software  
*with extensive*  
**device support**



# How does it work?

The below example represents a typical Owners Corporation breach process. The system allows customisation to suit most workflows.



## product features

- Add breaches according to specific estate rule or design guideline broken
- Track breaches through multiple breach processes and steps
- Attach photos and scanned documents to breaches
- Track correspondence with residents by adding notes to lot files
- View a full list of historical breaches against lots
- Accessible by multiple staff simultaneously
- Create reports using data metrics provided by the system
- Provides an audit trail of notices sent to residents complete with date, time and user information
- Cloud-based software hosted in a commercial-grade datacenter with installation, backups and software updates automatically completed
- Support for PCs, Macs, iOS<sup>1</sup> and Android<sup>1</sup> devices

## How does this save us money?

Consider for a moment the way your staff are currently processing breaches. Are they using software like Evernote that requires them to manually enter address details, dates and times?

- How long does it take them to enter this data? Add two minutes per breach.
- Do they need to enter breaches into a spreadsheet when they return to the office? Add three minutes per breach.
- When they need to look up an existing lot, how long does that take in your records system? Add two minutes per lookup.
- How many times do your staff send breach files to your OC Manager? Add five minutes per file.
- How often do your staff have to call or email your OC Manager to check if notices have been sent? Add five minutes per occasion.

How many days per week do your staff spend processing breaches?

<b>Breach entry:</b> 45 breaches x 2 minutes	<b>90 minutes</b>
<b>Spreadsheet entry:</b> 45 breaches x 3 minutes	<b>135 minutes</b>
<b>Breach lookups:</b> 15 breaches x 2 minutes	<b>30 minutes</b>
<b>Breach file transfer:</b> 10 breaches x 5 minutes	<b>50 minutes</b>
<b>Notice checking:</b> 5 breaches x 5 minutes	<b>25 minutes</b>
<b>Total:</b>	<b>5.5 hours</b>
<b>Average staff wage:</b> \$25/hour	<b>\$135.70/day</b>

<sup>1</sup> requires active 3g (or better) data connection  
<sup>2</sup> availability subject to Google geographical data coverage